



TRADEMARK COLLECTION®
BY WYNDHAM

We're Ready for You

Chula Vista Resort is devoted to providing our guests with excellent experiences – even if that experience may look a little different today. Our team members are here to make your stay comfortable, safe and healthy. If you have any questions or concerns, please contact us at **800-388-4782**.

Here's a look at what you can expect for your upcoming event:



MEETINGS & EVENTS

It is important to note that the resort has used all of our State and National Association resources to craft the **Chula Vista Resort Difference**. An important thank you goes out to the National & Wisconsin Restaurant Associations, the National and Wisconsin Lodging Associations, the World Waterpark Association, the Wisconsin State Golf Association, and National Association Catering Executives for their assistance in creating the guidelines to help us re-open safer. And, of course, the local and state health departments for providing guidelines from the CDC and Wisconsin Economic Development Corporation.

In planning your details with the Sales & Catering department, we can customize each event to meet your expectations. A common safety measure will include hand sanitizing stations for all of your events. We're excited to talk with you about these creative new options.

Wisconsin Mask Mandate Update: Effective August 1, 2020, Wisconsin Governor Tony Evers issued a state-wide mandate for face coverings in public indoor and enclosed spaces for anyone, residents and visitors, ages 5 and older. **[Complete and official mandates can be found here.](#)**



MEETING ROOMS

Tables & chairs in meeting spaces and ballrooms are spaced appropriately to fit social distancing guidelines.

We are disinfecting and sanitizing all audiovisual equipment, tables, chairs and meeting rooms with our hospital grade cleaning equipment.

We have established working relationships with reputable event service companies to provide an option for a mixture of an in-person and virtual meetings.



BANQUETS

Banquets have been redesigned with a new flair. When buffet menus are selected, a “cafe style” service is done in which all touch points which have been present in the past will now be distributed by the service staff.

Please note that all banquet events should add a bit more time for meal functions due to some of the touch points being removed from tables for sanitization purposes. Your rolled silverware will be delivered to your table along with all of your plates, napkins and condiments once you have been seated at your event.

Shared condiments have been removed from tables. Single use containers or disposable packets will be provided.

Cocktail parties, hors d’oeuvre parties and serving stations will all have a new look with our acrylic protection plan. Bars will be sanitized every 2 hours.



BREAKS

Staff will be available to pour water and coffee at breaks. Self-service community stations are not recommended.

Breaks that include items such as breads and pastries will be served by staff unless they are able to be individually wrapped or pre-packaged.



OUR STAFF

We are taking additional staff precautions. Our staff will complete a daily health survey and will be required to wear masks at your request. Staff have also received additional SERV Safe training, food handlers training and managers training.

We hope all these new initiatives help you understand better that the **Chula Vista Resort Difference** is the safer place to stay.